Customer No. 22,852 Attorney Docket No. **08364.0081** 

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

in re Application of:	
Danny SINGER	) )
Application No.: Not Yet Assigned	) Group Art Unit: <b>Not Yet Assigned</b> ) ) Examiner: <b>Not Yet Assigned</b>
Filed: <b>April 28, 2005</b>	) )
National Stage of International Application No. PCT/GB2003/004671 under 35 U.S.C. 371, for PREDECTIVE DIALLING BY MONITORING PROGRESS OF AGENT SCRIPT	

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

## INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)

Pursuant to 37 C.F.R. §§1.56 and 1.97(b), applicant brings to the Examiner's attention the documents listed on attached Form PTO/SB/08 and cited in the international search report. With exception of the U.S. patents, copies of the listed documents are attached. Applicant respectfully requests that the Examiner consider the documents listed on attached Form PTO/SB/08 and indicate that they were considered by making an appropriate notation on this form. This Information Disclosure Statement is being filed with the above-referenced application.

Also enclosed is an English-language international search report from the European Patent Office in the PCT international application, from which this national phase U.S. application is derived.

10/532865 JC14 Rec'd PCT/PTO 28 APR 2005

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This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and applicant determines that the cited documents do not constitute "prior art" under United States law, applicant reserves the right to present to the Office the relevant facts and law regarding the appropriate status of such documents. Applicant further reserves the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Dated: April 28, 2005

Ernest F. Chapman

Reg. No. 25,961

Enclosures EFC/FPD/sci

IDS Form PTO/SB/08: Substitute for form 1449A/PTO			C	omplete if Known		
				Application Number	Not Yet Assigned	11/54/8
INFORMATION DISCLOSURE				Filing Date	April 28, 2005	
STATEMENT BY APPLICANT (Use as many sheets as necessary)			First Named Inventor	Danny SINGER		
			Art Unit	Not Yet Assigned		
			Examiner Name	Not Yet Assigned		
Sheet	1	of	1	Attorney Docket Number	08364.0081	

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Cite Initials No.1	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where	
	Number-Kind Code <sup>2</sup> (if known)			Relevant Passages or Relevant Figures Appear	
		US-5,570,419	10-29-1996	CAVE et al.	
		US-5,341,412	08-23-1994	RAMOT et al.	
		US-5,640,445	06-17-1997	DAVID	
	-	US-5,999,617	12-07-1999	OYANAGI et al.	
		US-5,819,029	10-06-1998	EDWARDS et al.	
		US-6,466,664 B1	10-15-2002	ZHAO	
		US-5,561,711	10-01-1996	MULLER	

Note: Copies of the U.S. Patent Documents are not Required in IDS filed after October 21, 2004

	FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. <sup>1</sup>	Foreign Patent Document  Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation <sup>6</sup>	
		GB 2 344 964 A	06-21-2000	ZHAO			
		WO 01/80540 A1	10-25-2001	ANISIMOV et al.			
		EP 0 690 602 A2/A3	01-03-1996	PERKINS			
				·			

NON PATENT LITERATURE DOCUMENTS				
Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation <sup>6</sup>	

Examiner	Date			
Signature	Consid	lered	 	_
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.